



Report of the East North East Area Manager

North East (Inner) Area Committee

Date: 1 February 2010

Subject: Area Delivery Plan/Community Charter Update Report

Electoral Wards Affected:

Chapel Allerton
Moortown
Roundhay

Ward members consulted
(referred to in this report)

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

Council
Function

Delegated Executive
Function available for
Call In

Delegated Executive Function
not available for Call In Details
set out in the report

Executive Summary

This report provides Members with information on progress against the 34 promises outlined in the Inner North East Community Charter and an update on actions and achievements of the Area Management Team relating to priorities and work of the Area Committee since the Area Committee meeting in December 2009. The report also provides a draft of the promises to be included in the 2010/2011 Community Charter for consideration.

Purpose of this report

1. This report provides Members with an update on actions and achievements of the Area Management Team relating to priorities and work of the Area Committee since the Area Committee meeting in December 2009. It also provides information on progress against the 34 promises outlined in the Inner North East Community Charter.
2. The report aims to highlight key achievements and provide an exception report for members to ensure that where satisfactory progress has not been made against the Community Charter promises remedial action is in place.

Background Information

3. The ADP for 2008/9 – 2010/11 has been developed following the headings contained within the Vision for Leeds. It is a local expression of the city's commitment to the Local Area Agreement and partnership working. The themes of the ADP are:
 - Culture
 - Stronger Communities
 - Enterprise and Economy
 - Transport
 - Environment
 - Health and Well-being
 - Thriving Neighbourhoods
 - Learning and Young People.
4. The Area Delivery Plan for 2008 -11 was approved by this Area Committee and a refreshed version of the plan was endorsed by the Area Committee on 16 March 2009.
5. Whilst the ADP remains the main focus of priorities and actions for the Inner North East partnerships, members agreed at the June meeting of the Inner North East Area Committee to the production of a 'community charter' which will offer a user friendly interpretation of the ADP.
6. The charter is now in place and 34 promises were identified to be delivered for the committee area.
7. The charter which was produced as a pilot for the City has been met with very positive feedback and is now being considered by other committees across the city. Early anecdotal evidence suggests that both partners and residents alike welcome the approach and the idea and that they are more informed on what is being done to address their concerns and priorities across the area.
8. Further work is being done currently with a sample audience of residents, community representatives and partners to evaluate the document through a short survey and the full results of this will be provided for the March Area Committee meeting and seek funding to produce a charter for 2010/11 if these results are positive.
9. Appendix 1 provides details of each of the promises contained within the charter and progress against each of these.

10. A 'traffic light' system has been adopted for the promises;
- Where there are issues relating to a promise they are flagged as amber to draw member's attention to them. Remedial action will be taken by the partnership/lead agency responsible for this action to bring the item back into the right time-scales for delivery.
 - Where there is a more significant risk of the promise not being delivered they are given a red flag status. If any actions reach this status there will be an action plan put in place to ensure that remedial action is taken and progress reported to the Area Committee.

Key Achievements

11. Appendix 1 provides members with full details of progress against each of the promises set out in the Charter; however attention should be drawn to key successes that have been achieved since the launch of the document in September 2009.
- Groups have been identified to take up occupancy in Palace Community Centre to fill all rooms
 - Improvements to Palace and Mandela Community Centres including repainting, new notice boards and equipment
 - Launch and distribution of the Community Charter
 - New In Bloom groups developing and being supported in Moortown and Oakwood
 - Over 100 people attended the Chapel Allerton Tree lights switch on event
 - Activities group and the school cluster groups working on a full programme of activities for young people and families for the whole year
 - Workshop sessions held and meetings to discuss the facilities and activities for young people in Chapeltown
 - Plans and projects in place to improve parks in all three wards
 - Allocation of all of the capital well being funding
 - Ongoing development of Oakwood beyond Town & District Centre improvements
 - There is a keen desire from residents in all wards to get more involved in projects and activities in their area with emerging groups in the King Alfred's estate in Moortown, Moortown Community Group, further development of the Impact residents network, Oakwood in Bloom and new chair person of the Friends of Roundhay Park. Work is ongoing by the Area Management Team to further support and develop this
 - A significant improvement in community relations has been evidenced in the Chapeltown area through the Gang Prevention Strategy and the local Advisory group. With work that has been undertaken being adopted in other parts of the City as good practice.
12. It is worthy of note that of the 34 promises progress has been made on 30 of these and remedial action planned for promises at risk of not being achieved.

Key Issues

13. The progress against all promises and the promises currently at risk can be found in appendix 1.
14. Promises currently at risk of not being delivered are:

Promise	Risk	Remedial Action
<p>6: Develop Mandela Centre into a hub providing a variety of activities for young people overseen by its own youth management group.</p>	<p>Lack of engagement from young people with the development of the young people's steering group. Lack of partnership working across the statutory and VCFS groups in the area to enable the facilities to develop.</p>	<p>Work ongoing to review reasons for lack of engagement and events planned to enable recruitment of young people into group. A Chapeltown facilities group has now been established to work in partnership to consider how to develop facilities in the Chapeltown area including Mandela, Palace and Prince Phillip Centres. Funding has also been identified to facilitate a feasibility study and produce an 'on the shelf' funding bid if appropriate to take forward to any relevant capital funding pots as they become available.</p>
<p>10: Deliver community clean-ups through the year with the involvement of local residents groups</p>	<p>Inconsistency with levels of involvement of residents groups in some communities.</p>	<p>Clean ups will still take place through operation champion and other initiatives through the year. Work is ongoing to involve local tenants and schools in clean up activities. Environmental action teams are being engaged to support clean ups and facilitate a street projects being planned</p>
<p>15: Create new local enterprises and jobs through the Chapeltown Biz Centre</p>	<p>Due to the economic climate this may not be achieved with many existing businesses not being able to sustain themselves and high</p>	<p>Meetings to take place with the Biz centre and through the Jobs Enterprises and Training Partnership (JET) actions and projects will be developed. Discussions</p>

	unemployment levels	with Jobs and Skills planned to consider this promise and action to achieve it.
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15. Work is ongoing to identify projects that may be commissioned through well being funds to ensure that all themes have projects and funds are committed in full for the end of the financial period. A more proactive approach will be adopted by the Area Management team for the coming year to ensure that projects and funding is identified at an early stage.
16. A meeting has taken place with partners to consider a youth action plan for the Chapeltown area on 11th January. The workshop session provided partners and community organisations with an update on the Gang Prevention Strategy and provided an opportunity to consider where the gaps in provision for the area were relating to young people. Consideration was given to both training and education as well as diversionary and out of school activities. The results and feedback from the workshop is currently being reviewed and an action plan being drafted which will be fed back at a further meeting in April 2010.

Priority Neighbourhoods Update

17. Neighbourhood Manager commenced in post on 30th November 2009 the focus over the coming months will be the exit strategy for the Impact area following the end of the Safer Stronger Communities Funding (SSCF) and how the Impact partnership develops and functions following on from this.
18. A detailed update of the work that has been undertaken in the Chapeltown and Beckhill/Miles Hill priority Neighbourhoods can be found at appendix 2.
19. Significant work has been undertaken by the Neighbourhood Manager to establish strong links with the key partners and stakeholders in both priority neighbourhoods and begin to focus on producing a Neighbourhood Improvement Plan for each of the neighbourhoods. Copies of the draft action plan for the Chapeltown and Beckhill/Miles Hill Neighbourhoods is provided as appendix 3 to this report.
20. Statistical data is currently being looked at for the Brackenwoods Estate to consider a smaller action plan to address issues which these may show.

Work Programme For The Next Reporting Period

21. During the coming period there are key projects that the Area Management Team will focus work around to ensure delivery against the Community Charter promises and to deliver actions in the Area Delivery Plan.
22. The launch of the preventative tasking pilot will be taking place and work to embed the process will be a priority piece of work in the Chapeltown Area. Early preparation meetings with partners have been held and it is felt that this key piece of work will further support the work that is ongoing around the Safeguarding agenda. The Crime and Grime tasking is now seen as effective partnership working to address issues and resolve problems and the preventative tasking will work on a similar basis but look at the broader issues and agendas in the community.

23. Work will be undertaken by the team around the new joint service centre in Chapeltown including consultation on the greenspace to the rear of the centre and the development of this site, community artwork for the building and the naming of the building.
24. The launch of the 'Oakwood in Bloom' including the support and development of this potential group in the area.
25. The Oakwood clock area developments including proposed plans for environmental improvements to the area, the restoration of the clock and additional public realm works in the surrounding area.
26. The Neighbourhood Manager commenced in post on 30th November and will be focussing on the exit strategy for Impact over the coming 3 months due to the end of the Safer, Stronger Communities Funding (SSCF) and the future development of the group following this. In addition the Neighbourhood Improvement Plan will be reviewed and refreshed to enable the focus of work for the group to be agreed for the coming year.
27. The Neighbourhood Manager will also support the further development of the Beckhill Implementation Group (BIG) and seek to address some of the inequalities that face the BIG priority area through partnership plans.
28. Monthly ward member meetings will continue to be held to provide updates for members on ward based projects which link in to the charter promises and highlight issues.

Charter Promises for 2010/2011

29. Work is currently ongoing with the various partnerships and officers across the Inner North East to refresh the Area Delivery Plan and actions within this for 2010/11.
30. Work has been ongoing to review the priorities to the Inner North East Area through a variety of methods. Information from the residents survey, the Neighbourhood Vitality Index, feedback from residents at Community Engagement Events and doorstep perceptions surveys in priority areas have been reviewed to shape the potential priorities and promises for the 2010/2011 community charter.
31. Work is currently ongoing to seek feedback on the current community charter through a survey which will be completed by a sample audience of residents, community groups and partners across the area. Evaluation of these results will be provided to the March Area Committee for consideration and subsequent decision on the production of a charter for 2010/11.
32. Discussions have also been taking place with various partners and community organisation in relation to the charter and priorities for the coming financial year.
33. Some of the promises from the current charter are suggested to remain in the new charter as they remain a priority for our communities. These include the continuation of support of burglary reduction initiative and the delivery of community clean ups throughout the year.
34. A priority of the local community remains high in relation to facilities and parks and open spaces and schemes that commenced in 2009 will be continuing through to

2010 so these will also remain in the charter with an update of the sites to be focussed on.

35. New promises suggested for the coming year include delivery of 3 clean ups per year around shopping parades in the area as part of the Litter Free Leeds initiative, in addition to the normal cleansing schedules.
36. A draft of the promises for 2010/11 can be found at appendix 3 for member's consideration and comment. Work is still ongoing with partners to discuss the priorities and actions that will be undertaken to address these and a final draft of the charter promises for 2010/11 will be presented to the March Area Committee for approval, subject to the evaluation of the current charter.

Recommendations

37. The Area Committee is asked to note the contents of this report and:
 - a. Comment on the progress made against the current Community Charter promises and remedial action planned for those promises at risk of not being achieved
 - b. Note the intention to report on the evaluation at the charter for the March Area Committee
 - c. Comment on the draft promises for the 2010/11 Community Charter for use in consultation with residents at the spring community engagement events.

Background Papers

Area Committee Roles and Functions 2009/10

Appendices:

- Appendix 1 – Progress on the Community Charter Promises
- Appendix 2 – Priority Neighbourhoods Update
- Appendix 3 – Draft 201/11 Charter Promises